

Rental Terms and Conditions

Baby Smart Travel, LLC

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Baby Smart Travel, LLC recommends reserving your equipment at least one to two weeks in advance. Orders placed within 48 hours of the delivery date should be made over the telephone (1-888-216-5047). Customers placing an order on-line will be contacted within 24 hours to confirm their reservation and verify the total costs including delivery charge.

Delivery charge is \$20.

It is important that the host, hotel or private residence, be advised that Baby Smart Travel, LLC will be contacting them in regard to the delivery time of the equipment. This call is made within 24 hours of the drop-off date. Another call will be made to the host regarding the pick-up time, also done 24 hours in advance.

If no one is available to receive the equipment once a drop-off time is established with the host, there will then be an attempt to reschedule and an additional delivery fee will apply. If the order is forfeited at this point a charge of half the rental order will apply. An additional delivery fee will also apply if no one is found to allow for the pick-up of the equipment once an agreed time was made with the host.

If an agent needs to return to a location for any reason that is not the fault of Baby Smart Travel, LLC, an additional delivery fee will be applied to the order.

It is understood that renters are not allowed to assemble or disassemble full size cribs, portable cribs and/or toddler beds.

Payment

There is a \$25.00 minimum charge per order. Payment will be made through PayPal using all major credit/debit cards for customers with or without PayPal accounts. Additional payments will be required for damaged or missing equipment.

Cancellation and Early Termination Policy

There is no charge on orders canceled 3 days prior to the drop-off date. Orders canceled within 3 days of drop-off date will be charged a \$15.00 service fee that can be applied toward any future rental. Any order picked up early will receive a pro-rated refund.

Sanitary Conditions

With the exception of high chairs Baby Smart Travel, LLC highly recommends that no food or leaky bottles be given to children while using the equipment. Products must be returned in the condition received or a cleaning fee of \$25.00 will be assessed at the time of return.

Damaged Equipment

The renter is responsible for loss or theft of rental equipment and agrees to pay Baby Smart Travel, LLC for any replacements needed. Products must be returned with all accessories and parts intact and in proper working order. Any excess damage to rental equipment aside from normal wear will be replaced at the expense of the renter.